

How will the Lifetime Support Authority Engage with Service Professionals?

The Lifetime Support Authority (LSA) will assign a service planner for each participant accepted into the Lifetime Support Scheme who will coordinate services and ongoing review assessments on behalf of, and in collaboration with, the participant.

The LSA does not pay for services that the participant is entitled to under any applicable State or Commonwealth legislation; are more appropriately funded through other persons, agencies or bodies as part of a common or universal service obligation; or are reasonable disability adjustments required under a law dealing with discrimination on the basis of disability.

Hospital and rehabilitation staff

The treating team is involved in assessing the person's injury using the prescribed tools in the Lifetime Support Scheme Rules for particular types of injuries following admission to hospital. Initially, copies of assessment reports generated while in hospital and in the rehabilitation facility will accompany applications to the Scheme.

Applicants are required to provide authorisation for the LSA to obtain information and documents relevant to the injury, motor vehicle accident or motor vehicle. The LSA will liaise with hospital and rehabilitation staff during the course of the eligibility determination; at the point of discharge planning for participants accepted under the Scheme; in the coordination of further hospital, rehabilitation or outpatient episodes; and possibly to request further FIM™ or WeeFIM™ assessments over time.

The LSA will engage with hospital and rehabilitation staff to access information and the relevant documents relating to applicants who apply to the Scheme at any time within three years after the injury was sustained.

Community Treatment Professionals

The LSA will pay for necessary and reasonable medical, rehabilitation therapy, and specialist services related to the injury once the participant has been discharged home. The LSA may also pay for equipment, home modification and vehicle modification assessments. The LSA will request and pay for functional assessments at regular intervals.

The participant's Service Planner will liaise with community treatment professionals to schedule appointments and to obtain the relevant information and documents relevant to the injury. This information will assist the LSA to continually confirm eligibility, and to assess and review the care and support needs of the participant.

Education professionals

The LSA will liaise with education professionals to plan the participant's commencement at, or return to, appropriate educational settings within:

- preschool
- childcare, including before and after school care
- primary, secondary and special schools, or
- higher education.

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The LSA will pay for educational support where the support required relates to the motor accident injury, facilitates participant engagement with the curriculum, the educational community and activities, and delivers educational outcomes. In the case of children, the LSA will not pay for education expenses that are the responsibility of the parent or guardian.

The LSA will consult with the participant (parents/guardians where appropriate) and education professionals to regularly review education or training support services to ensure they continue to meet the participant's abilities, needs and circumstances.

Approved providers of support and attendant care services

The LSA will contract support and attendant care service providers to provide services to participants of the Scheme. Approved attendant care providers must hold the relevant Attendant Care Industry Association's recognised certification in the particular State or Territory such as the Australian Service Excellence Standards (ASES) or the South Australian Standards for Disability Services or the Attendant Care Industry Management System Standard (ACIMSS).

Support and attendant carers will also have contact with other service professionals as they support the participant to access health, education and community services.

The participant's LSA Service Planner will liaise with attendant care providers to regularly review support and attendant care services to ensure they continue to meet the participant's needs.

For more information contact the Lifetime Support Authority.