## IMPLEMENTING BEST-PRACTICE FOR MANAGING AGITATION AND AGGRESSION FOLLOWING TRAUMATIC BRAIN INJURY IN THE ACUTE HOSPITAL SETTING

By Heather Block, Dr Sarah Hunter, A/Prof. Michelle Bellon, Prof. Stacey George

#### **ABOUT THIS PROJECT**

Agitation and aggression are common behaviour changes after traumatic brain injury (TBI) during acute hospital admissions. There is a crucial need to understand implementation of effective, best-practice approaches for managing agitation and aggression after TBI in the acute hospital setting.

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#### **RESEARCH AIMS**

- Explore barriers, enablers and contextual factors for best-practice management of agitation and aggression after TBI in acute hospital settings.
- Develop implementation strategies for improvements.

#### WHAT WE DID



- Focus groups with 28 staff who work with patients with TBI in acute hospital or inpatient rehabilitation settings.
- Interviews with 10 family members of people with TBI who had agitation and aggression during the acute hospital admission.
- Audited current practice of TBI behaviour management in the acute hospital setting.
- Developed implementation strategies for improvements for managing agitation and aggression after TBI within acute hospital settings.

### WHAT WE FOUND



#### BARRIERS



- Limited evidence for management strategies.
- Limited staff with skills and experience.
- Hospital environments are overstimulating.
- Agitation and aggression can be unpredictable.
- Lack of resources.
- Families need more support and information.





- Consistent, person-centred care
- Family involvement
- Opportunities for communication
- Teamwork



"Education is one thing, but you need to experience it" (Acute staff)

#### "Just giving the person the means to communicate effectively can be what manages the behaviour" (Rehab staff)

#### IMPROVEMENTS FOR BETTER CARE

- More staffing
- Staff training
- More resources
- Collaborative teamwork
- Family involvement
- Education and support to families
- Hospital environments to enhance TBI recovery
- More research
  - Progressive policies and guidelines

"It's the noise levels...there's machines going out there and people walking up and down the corridors" (Family)





