

Vocational Support Services

The Lifetime Support Authority (LSA) will pay for 'necessary and reasonable' injury related vocational support for participants of the Lifetime Support Scheme.

What is vocational support?

Through a combined and coordinated use of services, vocational support aims to minimise the impact of your injury on your employment or other work-related activity and enable you to participate in employment. In the first instance, vocational support services should focus on returning you to your original employment with your pre-injury employer/s.

The LSA may fund vocational support (vocational pre-training, vocational training and retraining), where, in the opinion of the LSA, there is evidence that such support will enable you to benefit from socialisation associated with employment participation and to obtain, and/or maintain employment.

What vocational support services does the LSA pay for?

The LSA will pay for the following vocational support services. Services may include:

- training course fees, and compulsory student and administrative charges
- compulsory textbooks and materials
- travel expenses to and from the approved training
- training missed during an absence from tertiary/vocational studies that is a result of the motor vehicle injury.

The LSA will consider all 'necessary and reasonable' services. For details see *Information Sheet P4: What is Necessary and Reasonable Treatment Care and Support?*

What doesn't the LSA pay for?

Vocational support items the LSA will not pay for include:

- capital expenditure such as the costs of establishing and running a business
- services that you were receiving prior to the motor vehicle accident
- equipment that employers are required to provide to employees to meet Work Health and Safety requirements
- assistance to keep a business open, such as paying for temporary staff to do your job
- wages subsidies for an employer
- standard furniture and other capital items associated with your place of employment
- everyday living expenses associated with employment, such as clothing/uniforms or lunches
- phone calls, photocopying, stationery, meals at training venues and all other expenses associated with training
- costs of training courses that you had enrolled in or commenced prior to the injury
- training or other activities related to maintaining an existing qualification, licence, registration or accreditation once the qualification, licence, registration or accreditation has been obtained
- training that would be considered to form part of induction, ongoing skill maintenance or development that is within the responsibility of the employer or you to maintain your employment
- training associated with voluntary career changes or personal development.

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How do I ask for vocational support services?

If you want to access vocational support services, you will need to first speak to your Service Planner who will work with you to determine the support that best suits your needs.

Who should I talk to for ongoing help?

Your Service Planner will work with you to determine what your vocational goals and needs are, and how best to achieve and meet them.

For more information contact the Lifetime Support Authority.