

Suspension from participation in the Scheme

Suspension from participation in the Lifetime Support Scheme (the Scheme) refers to circumstances where a person's participation in the Scheme has been put on hold, and includes stopping the funding for treatment, care and support during this time.

How will I know if my participation in the Scheme has been suspended?

If the Lifetime Support Authority (LSA) determines your participation in the Scheme is to be suspended, your Service Planner will call you to let you know, and you will be notified in writing. This notification will include the specific reasons about why this decision was made.

Who can be suspended from participation in the Scheme?

If you're a participant of the Scheme then you may have your participation suspended if you don't adhere to the conditions outlined in the Scheme Rules. This includes refusing or avoiding to undertake medical or other assessments relating to treatment, care and support provisions (the Scheme Rules Part 5 Rule 3).

The LSA requires:

- all participants to be assessed at certain times to ensure they're receiving necessary and reasonable treatment, care and support – especially as their needs may change over time.
- interim participants to be assessed when applicable to ascertain if they are eligible for lifetime participation.

These assessments are critical to making sure every participant receives the right services to maximise their recovery and quality of life.

What are the consequences of being suspended as a participant of the Scheme?

If your participation in the Scheme is suspended, the LSA will not pay for any treatment, care or support you receive during your suspended period.

If in the future you adhere to the conditions, such as undertaking the required assessments, and no longer have your participation suspended, you will not be able to recover any of the costs incurred during the suspension period (the Scheme Rules Part 1 Rule 7.2).

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How can I lift the suspension?

If you have refused or avoided undergoing a medical or other assessment relating to your lifetime eligibility or treatment, care and support provisions, your suspension as a participant in the Scheme will end only when you have undertaken these assessments.

However, the maximum period for interim participation is 3 years from the date of acceptance into the scheme, including any period of suspension. Children with a brain injury who are under 6 or the lifetime impact of their impairment is not apparent are exempt from this timeframe (as per Rule 8.5).

If your interim participation reaches 3 years and you have not adhered to the conditions outlined in the Scheme Rules, you will transition out of the Scheme permanently.

If you have been suspended from the Scheme, and are still an interim or lifetime participant, and wish to regain active participation please contact your LSA Service Planner by email, through the online participant portal, or on 1300 880 849.

Can I lodge a dispute if I disagree with the decision to transition out or suspend my participation in the Scheme?

If you disagree with the reasons why your participation was suspended, or the decision to transition out of the Scheme, you can lodge a dispute (the Scheme Rules Part 3 Rule 5.1.2).

To find out more, contact the LSA on 1300 880 849 or email us at lifetime.support@sa.gov.au.

For more about what's involved with lodging a dispute, read the [Resolving Disputes about Treatment, Care and Support Needs Information Sheet \(DC2\)](#) on the LSA website, www.lifetimesupport.sa.gov.au