

LSS Participant Service Providers Information

What is the Lifetime Support Scheme?

The Lifetime Support Authority (LSA) delivers the South Australian Government's Lifetime Support Scheme (LSS).

The no fault Scheme provides high quality treatment, care and support for people who are seriously injured in motor vehicle accidents in South Australia.

The Scheme is funded by the LSS levy, paid by motorists as part of vehicle registrations. For more info visit lifetimesupport.sa.gov.au

Who is eligible?

People who are seriously injured in motor vehicle accidents in SA. Injuries which qualify for support include:

- brain or spinal cord injury
- amputations
- burns
- blindness

Services we pay for

Necessary and reasonable treatment, care and support services related to the LSS participant's injury. All services are pre-approved before they are provided and can include:

- medical treatment including pharmaceuticals
- dental treatment
- rehabilitation services
- ambulance transportation
- attendant care and respite services
- equipment and aids
- prostheses
- education and vocational training
- home, vehicle and workplace modifications etc.

Who can provide services?

The LSA provides support to LSS participants in partnership with service providers. Service providers may include:

- medical practitioners
- allied health professionals and rehabilitation service providers
- attendant care providers

- home, vehicle & workplace modification providers
- other service providers including equipment suppliers and home maintenance providers.

Information for new providers

If you are providing services to a LSS participant for the first time please request and complete a vendor creation form. This is available by emailing our finance team via LSA.financials@sa.gov.au

Please do not charge or issue an invoice to our participant.

Submitting your invoice

Invoicing the LSA correctly means you will receive payment sooner. Your tax invoice must include:

- Your ABN and registered business name
- The name of the participant
- The service order number
- The date of invoice and date of service
- The cost (including GST) which must not exceed the pre-approved service order.

If you do not know the service order number, please contact the LSA.

Where do I send my invoices?

Please email LSA.financials@sa.gov.au

How and when will I get paid?

We will pay you using Electronic Funds Transfer.

The LSA follows the SA Government's standard payment terms, which are 30 days from the receipt of an invoice, provided:

- The invoice is correct and complete (if not, it cannot be processed and may be returned to you)
- The services or goods provided are within the contract and service order terms and are satisfactorily delivered.

For more information contact the Lifetime Support Authority.